



KWGWC

KITCHENER
WATERLOO
GYMNASTICS
C L U B

Common Jackrabbit Login Problems

My email and password no longer work?

As of June 23, 2016 KW Gymnastics implemented new registration software. We were unable to import the information from our previous system. Please visit the registration page and use the “Register Here” button. If you registered on paper for the 2016 Summer Session or Summer Camp, please use the “Family Portal” and the “Forgot my Password” feature. The required email address will be the one used on your registration form.

I forgot my password...

No problem! Simply use the “Forgot my Password” feature below the login box.

I’ve already completed the registration profile; how do I re-enroll my child(ren)?

Please use the email and password you submitted on your registration form to login to the “Family Portal”. Use the “Enroll” tab to re-enroll your child(ren)

I have an account but can’t see any of the classes...

1. Toggle the waitlist option (the class you are looking for may be full)
2. Filter by location (All our classes at our KW Victoria St. Location are found under MAIN)
3. Double check you are looking for the correct class based on your child’s age
*Participants must be the correct age prior to our cut off date. Not sure if you qualify contact our admin team to ask.

Still having trouble and you’ve tried all the above contact our administrative team

info@kwgymnastics.ca

519-743-4970

Please be patient as registration time is very busy, we do our best to answer in a timely manner.